

EJA GROUP | A320 SERIES SOP

Identifier: EIA-SOP-A320

Versions: A320-200 (CEO) / A320-251N (NEO)

Operator: EJA Air



1. THE EJA MISSION: "PREMIUM EFFICIENCY"

EJA Air is a premium carrier. Our goal is to provide a smooth, high-end experience for the passenger while maintaining a strict "Green" footprint.

- **Directs Policy:** Pilots are authorized and encouraged to request "Direct To" waypoints from ATC at the earliest opportunity to reduce track miles.
- **Fuel Management:** The A320neo is our efficiency flagship. Use **Cost Index (CI) 15** for economy/on-time flights and **CI 30** for recovery flights.
- **Engine Taxi:** Whenever possible, perform a **Single Engine Taxi Out** (Engine #2) to conserve fuel during ground delays at busy hubs like LIME or EVRA.

2. PRE-FLIGHT & SETUP

MCDU Initialization

- **Cost Index:** 15 (Standard).
- **Flex Temp:** Always use **FLEX** takeoff unless runway length or performance requires TOGA. This preserves engine life and reduces fuel flow.
- **Thrust Reduction/Acceleration:** Standard 1500/1500 AGL.

Passenger Comfort

- **APU Usage:** To maintain "Premium Service" standards, the APU should be started 10 minutes prior to boarding to ensure cabin climate control (Air Conditioning) is optimal before passengers enter.
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3. FLIGHT PHASE STANDARDS

Takeoff & Climb

- **Standard Climb:** 250 KIAS below 10,000ft.
- **Expedite:** If requested by ATC for traffic flow, use the EXPED button, but monitor passenger comfort (pitch angle).

Cruise

- **Direct-to-Fix:** Actively monitor the ND for opportunities to shave miles off the STAR or Enroute segments.
- **Step Climbs:** Utilize the A320neo's superior ceiling. If the flight is over 2 hours, aim for **FL370-FL390** as soon as weight allows .

Approach & Landing

- **Decelerated Approach:** Aim for a "Managed" speed approach. Aim to be at **Flaps 1** by the Initial Approach Fix (IAF).
 - **Autoland:** Authorized at Category III airports (EKCH, EVRA, EGLL) during Low Visibility Procedures (LVP).
 - **Braking:** Use **LO** auto-brake for runways >2500m to save brake wear.
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4. CABIN & PREMIUM SERVICE

- **Seatbelt Sign:** Turn off as soon as passing 10,000ft (if turbulence allows) to begin the premium meal service on European trunk routes.
- **PA Announcements:** Pilots must provide a "Welcome Aboard" and a "Top of Descent" briefing, including destination weather and arrival time.

5. A320 SPECIFIC LIMITATIONS

Parameter	Limit
Max Crosswind (Dry)	38 kts
Max Operating Alt	FL398
Landing Gear Extent	250 kts
Flaps 1 Speed	230 kts